

The logo for NIC: HealthWorks, with 'NIC' in a stylized green font and 'HealthWorks' in a dark grey font.

solving your toughest healthcare challenges

A Better Way To Deliver Healthcare Work Flow & Program Management

Your Problem

Times have changed. Compliancy has changed. You have an immediate need to improve on patient care and delivery surrounding your healthcare processes, compliance requirements and innovative ways to deliver on quality cost-effective patient care.

NIC Partners Helps You Find a Solution

NIC Partners was approached by a leading hospital organization located in Los Angeles, California, to implement additional oversight through way of program management.

Action Plan

NIC Partners assessed the "As-Is" vs. "To-Be" gap in their current workflow, collaboratively working with the healthcare partner to review their system integration, technology migration and problem resolution. Additionally, NIC Partners provided a facility plan and design managing all contractor and owner furnished systems to be installed in their new state-of-the-art facility. What made the partnership so valuable to the healthcare provider is that NIC Partners managed the entire process from start to finish. They served as the bridge between the construction project managers, service team, information technology department and contractors. Visibility on progress, risks and issues were managed by the NIC Partners' team, reducing time that would have otherwise required executive intervention, dramatically improving the grand-opening of this amazing healthcare facility.

Key Success Factors:

- Start-up of licensed medical space including: Imaging, Pharmacy, the Heart Clinic, the Neurosciences Clinic and the Surgery Center
- Integrated eight separate heart clinics and improved business practices
- Re-engineered workflows and migration of the Pharmacy, Registration, Patient Tracking, the Heart and Neuroscience Clinics, the Anesthesia Pre-Evaluation Center, the ORs and PACUs and EPIC (Electronic Medical Record System)
- Leveraged integrated robotics and RFID storage systems to automate manual pick systems and will-call systems in the Pharmacy
- Implemented an IP based Nurse Call system
- Replaced X-Ray media in the operating rooms and IRs with medical AV system

Results

The finished result is a cutting-edge, advanced care and research facility with integrated processes and state-of-the-art technology for future patient care and delivery. These improvements helped everyone be more innovative and responsive to patient needs while delivering on their promise to be the leader of healthcare services in Southern California.

The NIC Partners Difference:

- Healthcare Focused Expertise
- Improved Patient Care
- IT Compliance and Standards

