Helping You Increase Doctor-Patient Efficacy, Satisfaction and Peace of Mind
Success Story

How are you meeting the challenges of Population Health, Meaningful Use, and Patient Information Security?

To address those challenges, NIC Partners recently worked with a leading hospital in Orange County, California to improve their IT infrastructure to increase doctor-patient efficacy, satisfaction and peace of mind.
The solution was an integrated collaboration experience that included mobility, video and cloud.

Today, the hospital is using the infrastructure for:

- 900 wireless nurse phones
- Voicemail/Unified Messaging for all hospital employees
- Auto-Attendants
- Video and audio bridge conferencing
- Tumor Board in Cancer Center with video integration for remote participants
- Cardiac Catheterization Lab connected to instruments and video for educational and consultative purposes
- Neonatal ICU video for connecting physicians, specialists, and parents with their newborns

The Solution

An integrated collaboration experience that included mobility, video and cloud to:

- Expand beyond the desktop by combining mobility with visual collaboration across a variety of devices and applications
- Collaborate beyond corporate boundaries by facilitating virtual rounding, virtual patient visitation, and specialist and pharmacy consultations

Mitigate security and compliance risks by providing security and compliance capabilities that meet the highest standards

Ensure interoperability with existing investments by leveraging standards-based solutions within a converged data, voice and video network protecting existing investments and providing a migration path to new technologies

Provide cost-effective deployment options including adjunct staffing, managed services, and workflow training and that meet the business needs and budget of the organization

The Result

NIC Partners’ approach to facilitate the discovery, planning, design, adoption and operations of the IT solution supported an improved doctor-patient experience, financial performance and regulatory compliance. The results included increased quality of care with less resources, improved interdisciplinary care team coordination helping shorten hospital stays, and improved doctor-patient efficacy, satisfaction and peace of mind.

You can learn more about us at www.NICPartnersInc.com

The NIC Partners Difference:

- Experienced in state-of-the-art healthcare environments
- Southern California focused with 4 CCIE’s
- Project and program management approach

www.NICPartnersInc.com

sales@NICPartnersInc.com

11981 Jack Benny Dr #103
Rancho Cucamonga, CA 91739
(800) 451.3394